

AJ WHITNEY

Profile

Engineering technologist, DevOps evangelist, startup specialist.
I specialize in taking on challenging projects and creating cost-effective solutions.

Skills

DevOps

Worked with teams of developers. Set up and managed lab and production environments.

Project Management

Leadership in planning, scaling, and responding to needs of a global platform.

Team Leadership

Coordinated personnel and saw projects through to completion. Provided accurate timelines.

Networking

Experienced with design and implementation of corporate networks and VPNs.

Infrastructure

Provisioned, supported and secured virtual, physical, and cloud servers.

Security

Stayed up to date with best practices and acted swiftly on advisories.

Operating Systems

Windows 7/10

Windows Server

Android

Mac OS

Linux (Debian, Ubuntu)

IOS

Infrastructure

Jira

VMware ESXi/vSphere

Active Directory

CrashPlan

LDAP / RADIUS

RAID

OpenVPN

OpenDNS Umbrella

iDRAC / IPMI

Cisco ASA

Bash/Powershell Scripting

Network Attached Storage

PFSense Firewall

VOIP Telephony

SSO (Okta)

Experience

Pindrop

Atlanta, GA

Carrier Operations Program Manager

2019-Current

- Primary point of contact with carriers as well as internal teams on Pindrop's Carrier Platform.
- Owns the coordination of orders, engineering, provisioning, support, and maintenance efforts.
- Serves as the scrum master of all requests coming into the team, ensuring efficient and effective prioritization of resources.
- Accountable for managing the provisioning and onboarding of carriers, customers, and internal carrier infrastructure.

DevOps Engineer

2017-2019

- Enabled agile software development team through provisioning, maintenance, and upgrades of physical and cloud resources.
- Designed and implemented innovative solutions to unique problems.
- Provided rapid break/fix and incident response.

IT / Operations Engineer

2014-2017

- Enabled business by creating solutions that scaled under exponential growth.
 - Wrote IT governance policies. Built out identity and access management system.
 - Designed, secured, and maintained company network and VPN services for 250+ employees.
 - Established and supported secure B2B VPN links.
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Nurun

Atlanta, GA

IT Manager

2013-2014

- Supported 100 users across Atlanta and San Francisco offices.
- Managed local support personnel and built out management capabilities for Macs and PCs.
- Held key role in creating, implementing, and testing disaster recovery plan.

Systems Administrator

2012-2013

- Trained users on computer skills ranging from the basics of Microsoft Office to advanced file encryption algorithms utilizing PGP.
 - Maintained on-site VMware ESXi virtual environment. Hosted client material using AWS / Rackspace.
 - Optimized local network for speed, security, and robustness.
 - Managed Active Directory servers and Checkpoint Firewall appliances.
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Norfolk Southern Corporation

Atlanta, GA

PC/LAN Co-op

2011

- Imaged and distributed desktops and laptops for employees.
 - Provided problem diagnosis and resolution from IT ticket queue.
 - Used enterprise-grade data encryption and recovery software.
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Education

Georgia Southern University

Statesboro, GA

Bachelor of Science in Information Technology

2007-2012

- Minor: Computer Science
 - Specializing in Networking and Datacenter Administration
 - Member of AITP (Association of IT Professionals)
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